<u>Green Party co-leader Carla Denyer</u> <u>makes urgent call to save rail ticket</u> <u>offices</u>



1 September 2023

Carla Denyer, MP candidate for Bristol Central and co-leader of the Green Party of England and Wales, has urged residents to make clear their objections to the closure of ticket offices before the public consultation ends at midnight tonight [Friday 1 September].

The three-week consultation has been over proposals to close most of England's 1,000 station offices, including at Bristol Temple Meads Station.

Carla said:

"Stations in and around Bristol are vital transport hubs for thousands of people and the ticket office staff there are often the only source of advice for people trying to navigate the ticketing system.

"Having a human presence at a ticket office is especially important for disabled and elderly passengers who may have additional requirements.

"The fact that our trains are operated by different, privatised companies already makes ticketing overly complicated, making ticket office staff crucial. And, in our current cost of living crisis, they are invaluable to helping people find the cheapest route to get from A to B.

"This is all part of the Government's lack of investment in public transport in recent years to the detriment of people and communities, particularly the disabled and elderly who can become isolated without these crucial services.

"If the Government wants to save money on the subsidies it gives to private train operating companies, it should do what the Green Party has long proposed, return the franchises to public control when they expire so that money spent on trains goes back into trains – and ticket offices – not into the pockets of remote shareholders.

"Public transport should be run for people, not profit. I hope as many

residents as possible are able to take part in this consultation before it closes today and make sure their concerns are heard."

ENDS

Image of Carla at Bristol Temple Meads Station ticket office available upon request

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