

# [Response to Public Accounts Committee: Transforming courts and tribunals](#)



HM Courts & Tribunals Service and Ministry of Justice responses to the Public Accounts Committee's recommendations on Transforming courts and tribunals report.

This response outlines the progress HMCTS has made against the twenty-three milestones for interim state two on the programme, which we have now reached at the end of January 2019. We have fully delivered twenty of the twenty-three milestones, and our response sets out our progress against the other three as well as the outline timeline for the next phase of the reform programme.

PDF, 174KB, 7 pages

**This file may not be suitable for users of assistive technology. [Request an accessible format.](#)**

If you use assistive technology (such as a screen reader) and need a version of this document in a more accessible format, please email [hmctsforms@justice.gov.uk](mailto:hmctsforms@justice.gov.uk). Please tell us what format you need. It will help us if you say what assistive technology you use.

## **July 2019 update (published August 2019)**

This response reports the progress we have made against each of the 15 milestones since January 2019 and then provides the key milestones which we plan to deliver by our next major programme checkpoint, 'interim state three', in May 2020.

PDF, 164KB, 7 pages

## **This file may not be suitable for users of assistive technology. [Request an accessible format.](#)**

If you use assistive technology (such as a screen reader) and need a version of this document in a more accessible format, please email [hmctsforms@justice.gov.uk](mailto:hmctsforms@justice.gov.uk). Please tell us what format you need. It will help us if you say what assistive technology you use.

## **What the changes will mean in practice for all the users (Recommendation 2 – published January 2019)**

This response outlines who will be affected by the reforms and what the changes will mean for our users. In addition, it provides details of the research undertaken and what this tells us.

As well as providing this response HMCTS regularly publishes reform updates, information and documentation and uses a range of channels to reach a wide audience.

PDF, 465KB, 22 pages

## **This file may not be suitable for users of assistive technology. [Request an accessible format.](#)**

If you use assistive technology (such as a screen reader) and need a version of this document in a more accessible format, please email [hmctsforms@justice.gov.uk](mailto:hmctsforms@justice.gov.uk). Please tell us what format you need. It will help us if you say what assistive technology you use.

## **Recommendation 3 (published November 2018)**

[HMCTS response](#) on how we will engage stakeholders with our reform programme.

### **January 2020 update**

This response details the progress we have made against each of the 5 stakeholder engagement commitments since November 2018 and the main activities that we plan to deliver by the end of 2020.

## **Recommendation 4 (published January 2019)**

[Ministry of Justice response](#) to the Committee's fourth recommendation on the approach to identifying and evaluating the impact of the changes on people's access to, and fairness of the justice system.

Letter from Sir Richard Heaton in relation to the committee's report on Transforming Courts and Tribunals.

PDF, 83.9KB, 2 pages

**This file may not be suitable for users of assistive technology. [Request an accessible format.](#)**

If you use assistive technology (such as a screen reader) and need a version of this document in a more accessible format, please email [hmctsforms@justice.gov.uk](mailto:hmctsforms@justice.gov.uk). Please tell us what format you need. It will help us if you say what assistive technology you use.

PDF, 168KB, 6 pages

**This file may not be suitable for users of assistive technology. [Request an accessible format.](#)**

If you use assistive technology (such as a screen reader) and need a version of this document in a more accessible format, please email [hmctsforms@justice.gov.uk](mailto:hmctsforms@justice.gov.uk). Please tell us what format you need. It will help us if you say what assistive technology you use.

## **Likely financial implications of the reforms on the wider justice system (Recommendation 5 – published January 2019)**

The response sets out the collaborative approach HMCTS is taking in identifying and managing any cross-criminal justice system financial impacts. It sets out the work we have undertaken with partners, agencies and other government departments likely to be affected by the reforms in the Criminal and the Civil, Family and Tribunal jurisdictions.

PDF, 158KB, 5 pages

**This file may not be suitable for users of assistive technology. [Request an accessible format.](#)**

If you use assistive technology (such as a screen reader) and need a version of this document in a more accessible format, please email [hmctsforms@justice.gov.uk](mailto:hmctsforms@justice.gov.uk). Please tell us what format you need. It will help us if you say what assistive technology you use.

## **How the Department plans to ensure its portfolio of change is well-balanced and appropriately prioritised to enable it to respond to financial pressures (Recommendation 6)**

[Ministry of Justice response](#) to the Committee's sixth recommendation.

Published 5 February 2019

Last updated 30 January 2020 [+ show all updates](#)

### 1. 30 January 2020

January 2020 update response added.

### 2. 30 August 2019

Updated response to PAC recommendation 1 (July 2019 update) added.  
Letter from Sir Richard Heaton and accompanying appendix added in relation to PAC recommendation 4.

### 3. 29 August 2019

PAC response to recommendation1 (July 2019) added, together with letter from Sir Richard Heaton on the evaluation and accompanying appendix attached.

### 4. 11 February 2019

Recommendation 6 added to page.

### 5. 5 February 2019

First published.