

Government reminds Octopus users who have not yet received second instalment consumption voucher to meet cumulative eligible spending requirement

A Government spokesman today (July 21) reminded those members of the public receiving both the first and second instalment vouchers through Octopus that if they were not able to receive the second instalment voucher of \$2,000 (Note) because their cumulative "eligible spending" is below the required \$3,000 target, they have to meet the relevant target on or before July 31 in order to collect the second instalment voucher on August 16. Octopus Cards Limited will start to send SMS reminders today to those registrants who have not yet met the cumulative spending requirement. The SMS will be sent through the telephone number 9665 7134.

For those who have no remaining balance in their Octopus card but their cumulative "eligible spending" has still not reached the required target, they should first top up their Octopus card and make up the "eligible spending" with a view to meeting the relevant cumulative target.

People can enquire as to their cumulative "eligible spending" amount through the following channels:

- Octopus hotline: 2969 5588
- Octopus website (voucher.octopus.com.hk/en/form/enquiry)
- Octopus mobile app
- Octopus Service Points at MTR stations

For people who only meet the cumulative "eligible spending" target after July 31, the date for them to receive the second instalment voucher value will be postponed to the 16th of the following month after the target has been reached. For example, if the cumulative target is only met within August, they will only receive their second instalment voucher value on September 16. The cumulative spending requirement has to be met on or before October 31 this year at the latest.

Note: The cumulative "eligible spending" requirement for persons who receive vouchers in half value (i.e. eligible persons who come to live in Hong Kong through different admission schemes and to study in Hong Kong) is \$1,500, and their second instalment voucher value is \$1,000.