

Government reminds Hong Kong residents to exercise caution when travelling to Japan due to megaquake advisory issued by Japanese authorities for parts of country

In view of a magnitude 7.1 earthquake that recently occurred off the coast of Miyazaki Prefecture, and that the Japanese authorities have issued a megaquake advisory for parts of Japan, the Hong Kong Special Administrative Region Government today (August 12) reminded Hong Kong residents who are already there or intend to visit Japan to exercise caution.

A Government spokesman said, "Given it is now the peak travel season during the summer holiday and that Japan is a popular travel destination for Hong Kong residents, in light of the megaquake advisory for parts of Japan issued by the local authorities, the Government reminds Hong Kong residents who intend to visit the country or are already there to exercise caution, attend to personal safety and monitor the announcements by the Japanese authorities."

The Security Bureau, in view of the megaquake advisory for parts of Japan issued by the Japanese authorities, has already updated the Outbound Travel Alerts (OTA) webpage regarding supplementary information for Japan and will continue to closely monitor the situation there. Any update will be issued through the media, the Bureau's Mobile App and the OTA webpage (www.sb.gov.hk/eng/ota).

Hong Kong residents in Japan who need assistance may call the 24-hour hotline of the Assistance to Hong Kong Residents Unit of the Immigration Department at (852) 1868, call the 1868 hotline using network data or use the 1868 Chatbot via the Immigration Department Mobile Application, send a message to the 1868 WhatsApp assistance hotline or the 1868 WeChat assistance hotline, submit the Online Assistance Request Form or contact the Chinese Embassy in Japan at the consular protection hotline: +81-3-6450-2195.

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Hong Kong residents are encouraged to use the online Registration of Outbound Travel Information service (www.gov.hk/roti) of the Immigration Department (ImmD) to register their contact details and itinerary when outside Hong Kong. The information provided allows the ImmD to disseminate practical information to them through appropriate means, including SMS on mobile phones, on a timely basis when necessary.