

# Government extends special arrangement for providing supplementary information by resubmission of registration under Consumption Voucher Scheme

The Government earlier implemented a special arrangement allowing registrants who had submitted registration during the registration period of the Consumption Voucher Scheme (i.e. July 4 to August 14) but whose registrations had not been further processed due to reasons like inaccurate or incomplete information to resubmit once during August 16-31 using paper registration form. The Government spokesman said as some people might not have noticed that their registration submitted earlier had not been further processed due to inaccurate or incomplete information, it had been decided that the special arrangement would be extended to September 15.

People who wish to resubmit their registration through the special arrangement should first confirm that the information to be submitted this time is correct and complete. They should then submit their completed paper registration form together with their Hong Kong identity card (HKID) copy in person or by a trusted person to the Consumption Voucher Scheme Secretariat at 17/F, Pioneer Centre, 750 Nathan Road, Mongkok, Kowloon, during office hours on or before September 15.

Those who were required to upload their HKID copy for authentication to complete their electronic registration but were unable to do so by August 16 as required may also resubmit their paper registration through this special arrangement.

The Government spokesman emphasised that the arrangement did not apply to those who were confirmed to be ineligible under the Scheme or who had never submitted any registration before.

Each eligible registrant can only resubmit once through the above special arrangement on or before September 15 using paper registration form. Registrants with their eligibility confirmed will receive disbursement of the first voucher of \$2,000 on October 1. In general, they will receive an SMS notification informing them of their registration result about one week after submission of registration. They may also enquire about their registration status through the interactive voice response system of the hotline 18 5000.

The Government spokesman reminded the public again that they should protect their personal data carefully when registering for the Scheme and using the vouchers. They should only seek help from those they trust if assistance is needed.

The Government and its contractors will send SMS notifications related to the Scheme to registrants and communicate with them by designated telephone numbers only. Registrants will not be required to provide their personal data over the phone. The designated telephone numbers are listed on the Scheme website ([www.consumptionvoucher.gov.hk](http://www.consumptionvoucher.gov.hk)). The public should beware of phishing emails, online scams and telephone scams.

The public may visit the Scheme website or call the hotline 18 5000 for enquiries if they have any questions about the Scheme.