

Government continues to process applications for review under 2022 (Phase II) Consumption Voucher Scheme

A government spokesman said that following the disbursement of the first voucher on August 7 to about 104 000 registrants who have their cases successfully reviewed, the Consumption Voucher Scheme Secretariat is continuing in full swing in processing the applications for review received and another 29 000-odd registrants whose cases have been successfully reviewed will receive the first voucher today (August 16). These people will receive the relevant SMS or mobile app push notifications today. People can also enquire about their eligibility checking result through the interactive voice response system of the hotline 18 5000.

As at August 13, the Secretariat has received about 170 000 applications for review (excluding duplicated applications), most of which are from people who have submitted valid claim requests for early withdrawal of their Mandatory Provident Fund or benefits under occupational retirement schemes on the ground of "permanent departure from Hong Kong". The Secretariat is making every effort to process the remaining cases, including verifying the information provided by the applicants or contacting them for further information for processing. In general, the Secretariat will notify the applicants of the review results by SMS within six weeks upon receipt of their application and relevant supporting documents.

People may visit the Scheme website www.consumptionvoucher.gov.hk or call the hotline 18 5000 for details about the Scheme.