

Gold Award list of accommodation announced

The annual list recognises accommodation business offering the highest standards of quality, exceptional comfort and hospitality. For 2018 there are 40 Hotels and 87 Guest Accommodation made it to this prestigious listing. The Tourism Minister, Lord Elis-Thomas, visited Celtic Manor Resort today on a series of visits in south east Wales. The Celtic Manor Resort has been listed for the 6th time as one of the Gold Award Hotels with the Resort's Manor House being listed for the 1st time.

Following refurbishment in 2017, Plas yn Dre, Bala has also been listed as a Gold Award Guest Accommodation for the first time this year. Plas yn Dre has been a family run restaurant since 1990 but had a transformation in 2017 with a complete re-vamp and the addition of 9 Guest Bedrooms, with support of £72,000 from the Tourism Investment Support Scheme.

Rachel Jones, Plas yn Dre, said:

"We are delighted here in Plas yn Dre that all the hard work and dedication shown by all our team has paid off in us being given the Gold Award, and we're proud to have made it to the Gold Award list for the first time."

Lord Elis-Thomas, said:

"Quality and innovation are of the utmost importance in developing world class facilities which ensure that Wales remains a strong contender in a fiercely competitive global industry.

Being recognised as one of the Gold Award Hotels shows the commitment of these businesses to quality, delivering first class experience and going over and above our visitors' expectations."

Ian Edwards, CEO of Celtic Manor Resort, said:

"We are delighted to receive this Gold Award once again for the Celtic Manor Resort and we are particularly pleased that the Manor House has also achieved this prestigious listing for the first time. We are constantly striving to exceed our guests' expectations and have recently completed a bedroom refurbishment to further improve the quality of our accommodation.

The opening of ICC Wales next year will bring an influx of discerning business travellers and visitors from all over the world

so it is important all hotels and accommodation providers seek to achieve the highest standards like those set out in the Gold Award.”