

Ghana: call for bids for provision of mobile network services

World news story

The British High Commission in Accra is currently accepting proposals for the provision of mobile network services (CPG/7930/2022).



UK Government

Background

The British High Commission Accra is looking to secure the services of a contractor to provide mobile services. The works covered by this contract comprise on the below scope of work.

Scope of Works

The Contractor will provide the mobile services as stated below:

1. Voice calls, SMS and data sim cards (202)

The British High Commission requires Mobile lines that should include:

- 100GHs monthly limit voice calls / messages

- 6GB monthly limit data
- flexible data bundles add on to monthly contract should data run out
- flexible adding and removing recurring data not part of contract for programmes/ projects

2. Data sim cards (127)

The British High Commission requires data only sim cards that will be used in routers and MiFis provided by the High Commission:

3. Monthly billing

The British High Commission requires itemised billing of each number (active and inactive accounts). This should be accompanied with the following:

- tax invoice
- PDF statement
- Excel format statement (a must)

All invoices and billing should be before the 7th of each month.

4. International roaming

The voice lines as documented in section A, must all have active international roaming upon request with restrictions or caps on voice calls and data.

5. Information relating to the mobile estate

Information should be readily available relating to the mobile estate, which must be provided to all suppliers appointed on the lot, should include the following:

- overall volume of connections, including a breakdown of voice only, data only or voice and data connections
- usage information, including as a minimum:
 - data consumption volumes for either individual data or shared data bundles
 - UK minutes, Short Message Service (SMS) and data
 - international minutes, SMS and data
 - roaming minutes, SMS and data
 - out of bundle usage
- network coverage solutions

For further information on how to access the tender pack and also to submit your proposal, kindly contact Ms Thabang Mokoena on Thabang.Mokoena@fcdo.gov.uk. The deadline for proposal submissions is Thursday, 29 September 2022 at 12h00 GMT.