## <u>General Outpatient Clinic service</u> <u>during Easter Holidays</u>

The following is issued on behalf of the Hospital Authority:

The spokesperson for the Hospital Authority (HA) today (April 17) announced that the general out-patient clinics (GOPCs) services will be enhanced during the Easter Holidays amid the heavy demand for public hospital services. One more GOPC will provide public holiday clinic service on April 22, the last day of the extended holiday, making a total of 14 clinics (see table below) open for services. In addition, about 2 100 quotas will be added during the long holiday to alleviate the service pressure of Accident and Emergency (A&E) Departments.

The HA Chief Manager (Infection, Emergency & Contingency), Dr Vivien Chuang said A&E Departments of public hospitals will also remain open as usual to serve the public with urgent medical needs during the holidays. She also expected that the service demand pressure will continue for some time.

"The extended four-day holiday of Easter will start on Friday. Our previous experience tells us that the service demand will increase rapidly in the latter part of the holiday and also on the first working day following the extended holiday. The latest A&E waiting time information are available on the HA website and the 'HA Touch' mobile App. As an alternative, non-urgent patients are advised to consider seeking consultation at GOPCs or primary clinics of private doctors." Dr Chuang said.

In view of the measles outbreaks in several overseas countries, Dr Chuang also reminds members of the public to tell doctors their travel history during Easter if they feel sick after returning Hong Kong. Meanwhile, the general public should adopt a healthy lifestyle such as covering the nose and mouth when coughing and sneezing, maintaining proper hand hygiene and putting on a mask when having symptoms of respiratory infections in order to avoid further spread of the disease.

The HA spokesperson added that the public can access "Winter Surge Designated Webpage" through HA Homepage (www.ha.org.hk/goto/wintersurge/en) and the "HA Touch" mobile App to understand the key service statistics, including A&E waiting time information, A&E attendance, the medical inpatient bed occupancy rate, etc. Moreover, members of the public are welcome to call or browse the following hotlines and websites for the required information on service in public hospitals and related clinic service of family doctor:

- 1. HA Infoline 2882 4866
- 2. Primary Care Directory website <a href="https://www.pcdirectory.gov.hk">www.pcdirectory.gov.hk</a>
- 3. Hong Kong Medical Association website <a href="https://www.hkma.org">www.hkma.org</a>
- 4. Hong Kong Medical Association MediLink 90000-222-322

District	Name of Clinic	Telephone number for booking	General enquiry
Hong Kong Island	Shau Kei Wan Jockey Club General Out- patient Clinic	3157 0077	2560 0211
	Violet Peel General Out-patient Clinic	3157 0000	3553 3116
	Aberdeen Jockey Club General Out-patient Clinic	3543 5011	2555 0381
	*Central District Health Centre General Out-patient Clinic	3543 5033	2545 1485
Kowloon	Kwun Tong Community Health Centre	3157 0687	2389 0331
	Our Lady of Maryknoll Hospital Family Medicine Clinic	3157 0118	2354 2267
	Robert Black General Out-patient Clinic	3157 0113	2383 3311
	Yau Ma Tei Jockey Club General Out- patient Clinic	3157 0880	2272 2400
New Territories	Lady Trench General Out-patient Clinic	3157 0107	2614 4789
	Lek Yuen General Out-patient Clinic	3157 0972	2692 8730
	Shek Wu Hui Jockey Club General Out- patient Clinic	3157 0965	2670 0211
	Tai Po Jockey Club General Out-patient Clinic	3157 0906	2664 2039
	Tuen Mun Clinic	3543 0886	2452 9111
	Yuen Long Jockey Club Health Centre	3543 5007	2443 8511

<sup>\*</sup>Central District Health Centre General Out-patient Clinic will provide public holiday clinic service on April 22 (Monday).

## Consultation Hours:

April 19 and April 22 (Friday and Monday) 9am to 1pm and 2pm to 5pm

April 20 and April 21 (Saturday and Sunday) 9am to 1pm