

General out-patient clinic services during Chinese New Year holidays

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (January 24) announces that in view of the increased demand during the winter surge in public hospitals, the general out-patient clinic (GOPC) service will be enhanced during the Chinese New Year holidays. An addition of over 1 400 consultation quotas will be provided during the Chinese New Year holidays. A total of 17 clinics (see table below) will remain open to meet the service needs of the public and alleviate the service pressure of Accident and Emergency (A&E) Departments during the holiday.

The HA spokesperson said the Accident and Emergency Departments in public hospitals will operate as usual during the holiday to serve patients with urgent medical needs. Amid the winter service surge of public hospitals and the expected increase in A&E attendance in the first working day following the holiday, A&E departments will accord priority treatment to patients with critical and emergency conditions as assessed under the established triage system. Semi-urgent and non-urgent patients might have to wait longer for consultation. The spokesperson appealed to non-urgent patients to consider seeking consultations at GOPC, private doctors or the 24-hour clinics of private hospitals.

The spokesperson also reminded the patients who have joined "The General Outpatient Clinic Public-Private Partnership Programme" (GOPC PPP) to consider seeking consultation at the corresponding private doctors by using the two additional subsidised quotas during winter surge. Those patients with clinical indication would be provided with free antiviral drug prescription. Relevant information can be accessed from the GOPC PPP website www3.ha.org.hk/ppp/gopcphp.aspx?lang=eng. Besides, to find an appropriate family medicine doctor and related clinic service of their choice, the public are welcome to browse the Primary Care Directory of the Food and Health Bureau at www.pcdirectory.gov.hk.

To facilitate public understanding of public hospital services situation during the winter surge, HA has launched a designated website (www.ha.org.hk/goto/wintersurge/en) and also the mobile app of "HA Touch" to provide some key information including A&E waiting time, A&E attendances, medical in-patient bed occupancy rate and hyperlink to private healthcare services websites.

General out-patient clinic service during Chinese New Year holidays (January 25 to 28)

Clinics	Telephone number for booking	General enquiry
Hong Kong Island		
Shau Kei Wan Jockey Club General Out-patient Clinic	3157 0077	2560 0211
Violet Peel General Out-patient Clinic	3157 0000	3553 3116
Aberdeen Jockey Club General Out-patient Clinic	3543 5011	2555 0381
Kennedy Town Jockey Club General Out-patient Clinic ^	3543 5088	2817 3215
Kowloon		
Kwun Tong Community Health Centre	3157 0687	2389 0331
Our Lady of Maryknoll Hospital Family Medicine Clinic	3157 0118	2354 2267
Robert Black General Out-patient Clinic	3157 0113	2383 3311
Yau Ma Tei Jockey Club General Out-patient Clinic	3157 0880	2272 2400
Cheung Sha Wan Jockey Club General Out-patient Clinic ^	3157 0122	2387 8211
New Territories		
Lady Trench General Out-patient Clinic	3157 0107	2614 4789
Lek Yuen General Out-patient Clinic	3157 0972	2692 8730
Shek Wu Hui Jockey Club General Out-patient Clinic	3157 0965	2670 0211
Tai Po Jockey Club General Out-patient Clinic	3157 0906	2664 2039
Tuen Mun Clinic	3543 0886	2452 9111
Yuen Long Jockey Club Health Centre	3543 5007	2443 8511
Ha Kwai Chung General Out-patient Clinic *	3157 0100	3651 5411
Tseung Kwan O (Po Ning Road) General Out-patient Clinic #	3157 0660	2191 1083

Will provide clinic service on January 26 only

* Will provide clinic service on January 27 only

^ Will provide clinic service on January 28 only

Consultation Hours:

January 25 and 26: 9am to 1pm

January 27 and 28: 9am to 1pm and 2pm to 5pm