

General out-patient clinic services during Chinese New Year holiday

The following is issued on behalf of the Hospital Authority:

The Hospital Authority (HA) today (January 30) announced that in view of the COVID-19 epidemic and the winter service surge, general out-patient clinic (GOPC) services will be enhanced during the Chinese New Year holiday. An addition of around 1 100 consultation quotas will be provided during the Chinese New Year holiday. Furthermore, three additional GOPCs will provide services during the long holiday, i.e. 17 clinics in total (see table below) will remain open to address the service needs of the public.

An HA spokesperson said that Accident and Emergency (A&E) Departments in public hospitals will also operate as usual during the holiday to serve patients with urgent medical needs. Non-urgent patients are advised to consider seeking consultation at GOPCs, private doctors or the 24-hour clinics of private hospitals. As the Emergency Response Level has been activated in public hospitals in light of the COVID-19 epidemic, infection control measures have been enhanced with universal masking for all persons entering public hospitals and clinics.

In addition, the spokesperson urged the public to continue to stay vigilant when celebrating the holiday. They should maintain personal and environmental hygiene to prevent infection and spreading the virus in the community. The public should seek medical advice early for respiratory symptoms. Moreover, members of the public should also receive COVID-19 vaccination as early as possible.

Members of the public are welcome to browse the designated website www.ha.org.hk/goto/wintersurge/en and "Service Surge Online" in the "HA Go" mobile application for key service statistics, A&E Department waiting times and medical consultation information. In addition, members of the public can obtain specimen collection packs for COVID-19 tests during the holiday or submit specimens at 11 GOPCs (see table below) within the specified time. The public can also obtain specimen collection packs at selected MTR stations. For details, please visit the website: www.coronavirus.gov.hk/eng/early-testing.html.

GOPC services during Chinese New Year holiday (February 1 to 3)

District	List of GOPCs	Telephone number for booking	General enquiries
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Hong Kong Island	Shau Kei Wan Jockey Club General Out-patient Clinic*	3157 0077	2560 0211
	Violet Peel General Out-patient Clinic*	3157 0000	3553 3116
	Aberdeen Jockey Club General Out-patient Clinic*	3543 5011	2555 0381
	Kennedy Town Jockey Club General Out-patient Clinic* (Provide service on February 3 only)	3543 5088	2817 3215
Kowloon	Kwun Tong Community Health Centre	3157 0687	2389 0331
	Our Lady of Maryknoll Hospital Family Medicine Clinic	3157 0118	2354 2267
	Robert Black General Out-patient Clinic*	3157 0113	2383 3311
	Yau Ma Tei Jockey Club General Out-patient Clinic	3157 0880	2272 2400
	Cheung Sha Wan Jockey Club General Out-patient Clinic (Provide service on February 2 only)	3157 0122	2387 8211
New Territories	Lady Trench General Out-patient Clinic	3157 0107	2614 4789
	Yuen Chau Kok General Out-patient Clinic (Services of Lek Yuen GOPC are temporarily relocated to Yuen Chau Kok GOPC due to clinic renovation)	3157 0995	2647 3383
	Shek Wu Hui Jockey Club General Out-patient Clinic*	3157 0965	2670 0211
	Tai Po Jockey Club General Out-patient Clinic*	3157 0906	2664 2039
	Tseung Kwan O (Po Ning Road) General Out-patient Clinic*	3157 0660	2191 1083
	Tuen Mun Clinic*	3543 0886	2452 9111
	Yuen Long Jockey Club Health Centre*	3543 5007	2443 8511
	Ha Kwai Chung General Out-patient Clinic* (Provide service on February 3 only)	3157 0100	3651 5411

Service hours:

9am to 1pm and 2pm to 5pm

* GOPCs to distribute specimen collection packs and collect specimens for COVID-19 tests

Specimen collection packs distribution time: from 9am (while stocks last)

Specimen collection time:

9am to 11am (February 1 and 2)

9am to 1pm and 2pm to 3pm (February 3)