

General out-patient clinic service arrangements for Easter holiday

The following is issued on behalf of the Hospital Authority:

The Hospital Authority spokesperson today (April 13) said that due to the activation of some general out-patient clinics (GOPCs) as designated clinics for confirmed cases of COVID-19, and the service adjustment of some GOPCs in order to focus manpower and resources to support the services of the designated clinics, five GOPCs (see table below) will provide public holiday GOPC services during the Easter holiday (April 15 to 18). Members of the public are reminded to make an advance booking for appointment either through the telephone appointment system or the "Book GOPC" function on the "HA Go" mobile application.

The spokesperson remarked that the 23 designated clinics for confirmed cases of COVID-19 will also operate during the public holiday to help provide treatment for confirmed patients in the community presenting with relatively mild symptoms of infection, especially high risk patients, requiring medical advice and treatment to soothe their symptoms. These patients can make an appointment with a designated clinic either through calling the selected designated clinic (i.e. general booking telephone line or "care booking line") during the booking and service hours or using the "Book DC" function on the "HA Go" mobile application.

The spokesperson reminded the public that the Emergency Response Level has been activated in public hospitals and infection control measures have been enhanced with universal masking for all persons entering public hospitals and clinics. The public should continue to stay vigilant during the holiday. They should maintain personal and environmental hygiene to prevent infection and spreading the virus in the community. The public should seek medical advice early for respiratory symptoms. Moreover, members of the public should also receive COVID-19 vaccination as early as possible.

Members of the public are welcome to browse the designated website www.ha.org.hk/goto/wintersurge/en and "Service Surge Online" on the "HA Go" mobile application for key service statistics, Accident and Emergency Department waiting times and medical consultation information. In addition, members of the public can obtain specimen collection packs for COVID-19 tests during the holiday or submit specimens at three GOPCs (see table below) within the specified time. The public can also obtain specimen collection packs at selected post offices or MTR stations. For details, please visit the website: www.coronavirus.gov.hk/eng/early-testing.html.

GOPC service arrangements for Easter holiday (April 15 to 18)

District	List of GOPCs	Address	Telephone number for booking	General enquiries
Kowloon	Kwun Tong Community Health Centre	UG/F, 60 Hip Wo Street, Kwun Tong	3157 0687	2389 0331
	Our Lady of Maryknoll Hospital Family Medicine Clinic	G/F, Out-patient Block, Our Lady of Maryknoll Hospital, 118 Shatin Pass Road, Wong Tai Sin	3157 0118	2354 2267
New Territories	Shek Wu Hui Jockey Club General Out-patient Clinic*	G/F, 108-130 Jockey Club Road, Shek Wu Hui, Sheung Shui	3157 0965	2670 0211
	Tuen Mun Clinic*	11 Tsing Yin Street, San Hui, Tuen Mun	3543 0886	2452 9111
	Yuen Long Jockey Club Health Centre*	269 Castle Peak Road, Yuen Long	3543 5007	2443 8511

Service hours:

April 15 (Friday) and April 18 (Monday): 9am to 1pm and 2pm to 5pm

April 16 (Saturday) and April 17 (Sunday): 9am to 1pm

* General out-patient clinics to distribute specimen collection packs and collect specimens for COVID-19 tests

Specimen collection packs distribution time: from 9am (while stocks last)

Specimen collection time: 9am to 11am