

GDPR and Doctors

I have had a complaint from a local medical practice about the way the new EU General Data Regulation is working. Under its terms the surgery can no longer charge the administrative costs of supplying information to insurance companies or legal firms wishing to pursue claims against the NHS. As a result I am told the number of such requests has gone up, and the GPs are having to spend more of their time on this work and therefore less on treating patients. I have agreed to take this up with the government.