

Fuel Well Dundee

The graphic features a blue background with a white house silhouette containing a lightbulb with a pound symbol (£) inside. In the top left corner, there is a white box containing the Dundee City Council logo (with the tagline 'CHANGING THE FUTURE') and the website 'www.dundee.gov.uk/coronavirus-covid-19'. The main text 'Fuel Well Dundee' is in large white font, followed by a sub-headline in smaller white font. At the bottom, a yellow banner contains the text 'Follow guidelines and help stop the spread of Coronavirus. #KeepSafe' in black.

Dundee
CHANGING THE FUTURE

www.dundee.gov.uk/
coronavirus-covid-19

Fuel Well Dundee

If you are struggling to meet the costs of gas and electricity this new programme may be able to help.

Follow guidelines and help stop the spread of Coronavirus. #KeepSafe

I am pleased to advise of a new programme that has been launched in the city for households facing fuel poverty as a result of the pandemic.

The Fuel Well Dundee Programme will support people on a low income whether they are in or out of work, on reduced incomes as a result of COVID-19, or are already experiencing fuel poverty.

People may have heating systems or home insulation that is inadequate and causing high energy bills or are struggling with other financial or coronavirus related issues.

The scheme can help with top up payments of between £40 and £100 if certain criteria are met, as well as short, medium and longer-term support from fuel advisers and welfare rights advisers.

This can include other areas of financial inclusion including energy advice, a benefits check and debt advice; where appropriate, consideration of referral for Discretionary Hardship Payments or to the council's Hardship fund; and crisis grants and community care grants advice.

Run by Dundee City Council and SCARF (Part of the Home Energy Scotland network) the Fuel Well Dundee Programme can be accessed directly [here](#).