

FSD to fully resume fire protection services

To align with the announcement by the Government to fully resume normal public services, the Fire Services Department (FSD) announced today (February 11) that its fire protection services, including applications for various licences/license renewals, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections of new buildings, compliance inspections of ventilating systems, processing of building plans and handling of matters relating to building fire safety improvement works, will be fully resumed from February 18 (Thursday).

The Shroff Office and Receipt and Dispatch Counter of the Licensing and Certification Command Headquarters at 5/F, Fire Services Headquarters Building, and the Receipt and Dispatch Counters of the Fire Safety Command Headquarters at 7/F, Fire Services Headquarters Building, together with other fire protection units will also provide services from 9am to 12.30pm and from 2pm to 4.30pm on Monday to Friday (except public holidays). In order to reduce social contact to contain the spread of the virus, members of the public are encouraged to settle payments electronically as much as practicable. For further details, please refer to the payment methods detailed in the payment notice.

For enquiries regarding licensing matters, including fire services certificates, dangerous goods licences, applications for dangerous goods vehicle inspections, fire service installations acceptance inspections of new buildings, compliance inspections of ventilating systems and fee payments, please call the hotline on 2733 7619 during office hours. Regarding matters relating to the collection of building plans at the Fire Safety Command Headquarters at 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline on 2723 8787.