

Fraudulent phone calls purporting to be made by DH

The Department of Health (DH) today (October 19) received a number of public enquiries about suspicious phone calls (from +852 2836 0077) purporting to be made through the DH's Client Relations Division hotline (2836 0077). The caller claimed to be a DH staff member and asked the called party for personal information and immigration records.

A spokesman for the DH said, "We have not made the calls in question. If DH staff need to contact members of the public through the hotline, we will provide relevant information to verify the identity of both parties, but will not request the public to provide sensitive personal information. The DH has reported the matter to the Police.

"We would like to remind members of the public to stay alert. They should not follow the caller's instructions if they receive suspected fraudulent calls. If they have any doubts, they should report the matter to the Police."