

## [Fiona Dickie tells tenants what to expect when they request MRO](#)



Fiona Dickie recently attended PUB20 to tell tenants what the Pubs Code can do for them.

This [short video](#) promotes our statutory advice to pub-owning businesses on the minimum steps they must take to show that every MRO offer they send out complies with the Code. They are also required to complete a Compliance Record and Declaration every time they produce a MRO proposal and to make this available to the tenant.

More information on this statutory advice, which has been published as a new chapter to the PCA's Regulatory Compliance Handbook can be found [here](#).

The PCA regularly publishes information on the Pubs Code and news about its work on its [website](#). There are also useful videos about the Code and its processes on the [PCA YouTube channel](#).

You can sign up for regular email alerts on the PCA homepage and [here](#).

Published 27 February 2020