

FEHD promotes use of "LeaveHomeSafe" mobile app at its markets (with photo)

The Food and Environmental Hygiene Department (FEHD) has from today (November 19) onwards deployed LeaveHomeSafe Ambassadors to its public markets with high patronage to promote and encourage the use of the "LeaveHomeSafe" mobile application, and offer technical support to those in need, with a view to facilitating patrons' admission to markets for shopping.

Members of the public are now required to use the "LeaveHomeSafe" mobile application to scan the "LeaveHomeSafe" venue QR code before they are allowed to enter the FEHD's indoor facilities (including public markets, hawker bazaars and cooked food markets). From today till the end of November, LeaveHomeSafe Ambassadors will be deployed to public markets with high patronage rates (including Java Road Market in North Point, Tai Shing Street Market in Wong Tai Sin, To Kwa Wan Market in Kowloon City and Tai Po Hui Market) to promote the use of the "LeaveHomeSafe" app. They will also assist the public to use the app to scan the venue QR code, and help those in need to complete the visitor registration form and perform verification accordingly.

A spokesman for the FEHD said, "It is hoped that through their expertise and experience in registration, briefing and interpersonal skills, the LeaveHomeSafe Ambassadors can help the public to get used to the new arrangement as soon as possible."

Management of the FEHD visited To Kwa Wan Market and Hung Hom Market this morning to encourage LeaveHomeSafe Ambassadors to keep up their good work, thank them for assisting the public to gain admission into public markets, and listen to the views of the public and trade representatives. In addition, various District Environmental Hygiene Offices of the FEHD will continue to maintain close communication with local personalities and trade representatives through the Market Management Consultative Committee.

The spokesman added, "The FEHD understands that it takes time for the public to get used to the new measures. With the LeaveHomeSafe Ambassadors' active assistance to those in need, the flow of visitors can be sped up and more entrances of public markets can be opened, thus assisting the public to visit public markets. The FEHD will continue to monitor the situation, enhance the implementation details at an appropriate time, make appropriate deployment, allocate more resources and manpower, and more, so as to facilitate patrons' admission to public markets for shopping as far as possible."

