

FEHD introduces online renewal services for some licences and permits

A spokesman for the Food and Environmental Hygiene Department (FEHD) said today (December 29) that the FEHD has introduced online renewal services for some food business licences, restricted food permits and other trade licences (excluding General Restaurant/Light Refreshment Restaurant/Factory Canteen Licence and Karaoke Establishment Permit). Members of the public can visit the FEHD's website (www.fehd.gov.hk/english/es/internet_payment.html) for details on types of licences and permits to which the online renewal services are applicable. Following the instructions stated on the notification letter, relevant licensees or permittees may choose to renew and pay the fee through the "Online Licence Services" website (www.licensing.gov.hk) by using "iAM Smart". After completion of the process, the FEHD will mail the original copy of licence or permit to the correspondence address of the licensees or permittees.

Online payment accepts credit cards (Visa, JCB, MasterCard and Union Pay) and PPS payment. After completing an online payment, members of the public should print and retain the acknowledgement page, which contains key information about the transaction or a reference number that will allow them to check the transaction status when necessary.

Meanwhile, licensees or permittees may continue to use the existing renewal methods, which are to visit the Licence Issuing Offices in person, or send by post or pay by e-Cheque.