

Face covering exemption scheme



The poster features a yellow background with a white central box containing the title 'Face Covering Exemption Scheme' in large black font. To the right of the title is a black and white icon of a person wearing a face mask, crossed out with a red circle and a diagonal slash. Below the white box is a blue banner with the text 'Follow hygiene guidelines and help stop the spread of Coronavirus.' In the top left corner, there is a logo for Dundee City Council with the tagline 'CHANGING THE FUTURE' and the website address 'www.dundee.gov.uk/coronavirus-covid-19'.

Dundee Volunteer and Voluntary Action is working in partnership with Dundee City Council to provide an exemption letter to people who have a health condition or disability who are unable to wear a face covering safely in order to support any difficulties they may be having.

People may have an acceptable reason not to wear a face covering if:

- They have a health condition where a face covering would be inappropriate because it would cause pain, severe distress or anxiety
- They cannot apply a covering and wear it in the proper manner safely and consistently
- They need to take medication
- They need to communicate with another who relies on lip reading
- They need to eat or drink
- They are a child under the age of five

You can contact the council's Customer Services on 433558 for more information or complete the online form at <https://my.dundee.gov.uk/MyServices> to request a letter.