

Extension of e-Channel service to foreign domestic helpers, non-local students and imported workers

The Immigration Department (ImmD) announced today (July 20) that the e-Channel service will be extended to foreign domestic helpers, non-local students and imported workers with effect from tomorrow (July 21).

The above categories of Hong Kong residents aged 11 or above holding smart identity cards may use the Contactless e-Channel service by simply downloading the ImmD's Contactless e-Channels mobile application free of charge for enrolment using a smart phone with biometric authentication technology. Upon completion of the enrolment, they can use the encrypted QR code generated from the Contactless e-Channel mobile application or their smart identity cards to enter the e-Channel, which will then be used in conjunction with facial recognition technology to verify their identity for automated immigration clearance. For arrival clearance, a landing slip stipulating the condition and limit of stay of the Hong Kong resident will be printed by the e-Channel. After collecting the landing slip, the gate doors will open and the immigration clearance will be completed.

An ImmD spokesman said all Hong Kong residents aged 11 or above will be able to use the e-Channel service at all control points. The ImmD is committed to providing quality services to the public. By expanding the scope of the e-Channel service, more Hong Kong residents can enjoy the convenient and fast automated immigration clearance service.

For details of the e-Channel service, please visit the ImmD website www.immd.gov.hk. For enquiries, please call the enquiry hotline at 2824 6111, fax to 2877 7711 or send an email to enquiry@immd.gov.hk.