

European cooperation: EPA implements a quality management system

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The Estonian Patent Office (EPA) has successfully completed the external audit which certifies the implementation of a Quality Management System (QMS) according to the ISO 9001:2015 standard.

The audit was carried out on 16, 17 and 18 September 2019 by the certification body METROSERT.

The implementation was carried out within the framework of the [European Cooperation](#) projects (ECP5 – ‘Support for Management Systems for IP Offices’), bringing the total number of **successful implementations up to 9**.

The conclusions of the audit were very positive, illustrating the success of the implementation process and certifying that the EPA’s Quality Management System has demonstrated its ability to meet the requirements of ISO 9001:2015.

Also noteworthy during the process was the **excellent cooperation and knowledge transfer** between the EPA, the Slovenian Intellectual Property Office (SIPO), and the EUIPO. SIPO is also a participating office that [upgraded its QMS](#) in April 2018.

The results and lessons learned will also be useful for other national and regional intellectual property offices participating in the project