

European Cooperation: Enhanced Back Office system goes live in Estonia

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EUIPO'S EUROPEAN COOPERATION PROJECTS



The Estonian Intellectual Property Office (EPA), with the support of the EUIPO's European Cooperation Projects (ECP2), has implemented an enhanced back office system.

The upgrade, which took place on 4 November 2020, is mainly designed to enhance the user experience with the visualisation of the process of proceedings, partial claims and formalities in order to increase users' efficiency and operational effectiveness.

This important milestone at EPA marks another successful implementation of improvements to the Software Package Back Office tool, developed by the EUIPO and offered to the national and regional intellectual property offices of the EU.

The improvements implemented by EPA are the result of the work carried out by the EUIPO and its partners within the framework of the European Cooperation Projects (ECP2 – Improvement and upgrade of EUIPN tools). These Projects support the intellectual property offices in the European Union Intellectual Property Network (EUIPN) to develop more efficient, reliable and user-friendly tools and services for trade marks and designs.