

European Cooperation: Austria implements quality management system

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The [Austrian Patent Office](#) (ÖPA) has successfully completed the external audit that certifies the implementation of a quality management system (QMS) in accordance with the ISO 9001:2015 standard.

The audit was carried out on 25 and 26 November 2019 by the certification body [TÜV Nord](#).

The implementation was carried out within the framework of the European Cooperation projects (ECP5 – ‘Support for Management Systems for IP Offices’), bringing the total number of successful implementations of this project to 10.

The conclusions of the audit illustrated the success of the implementation process and certifying **that the ÖPA’s quality management system has demonstrated its ability to meet the requirements of ISO 9001:2015.**

Also noteworthy during the process were the cooperation and transfer of knowledge between the ÖPA, the [Danish Patent and Trademark Office](#) (DKPTO) and the EUIPO. The DKPTO has also participated in two further knowledge transfer workshops, supporting other IPOs that are participating in the project.

The results and lessons learned will be useful also for other national and regional intellectual property offices participating in the project.