

[EUIPO performance update: Q4 2017](#)

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The Office has published its [2017-Q4 results](#) for timeliness, quality and accessibility.

EUIPO is committed to continuously improving the quality and timeliness of its decisions.

As a result, the Office set more demanding targets for the relevant indicators in 2017, and put in place a series of actions to ensure the targets were complied with, including daily monitoring of cases which aligned processing time with planning.

These actions have already improved several key performance indicators, including those of timeliness for EUTM Fast Track Publication and Opposition decisions, which achieved their compliance targets after some months in action needed.

For any comments or suggestions, please contact CGS@euipo.europa.eu.