

[Guidance: In-service testing handbook for gas and electricity meters](#)

Updated: The In-service testing handbook has been updated to version 3.3

The in-service testing (IST) handbook is a culmination of the [IST group 1 and 2 report](#) and the [IST group 3 report](#). It is designed to provide stakeholders who are undertaking sample testing with an understanding of the sampling methodology, test processes, assessment methods and final assessment criteria. The handbook includes details of IST test stations that have been approved by the Office for Product Safety and Standards for the in-service testing of gas and electricity meters.

The handbook is a working document and amendments will be made when necessary as the implementation of IST develops over time.

Contact

If you wish to speak to a member of staff please contact:

Gas and electricity metering team: In-service testing

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[Policy paper: Exeter flood defence](#)

[scheme](#)

Updated: Update on scheme – phase 1 complete.

This document explains how the Environment Agency, Devon County Council and Exeter City Council are working together to design and build a scheme which will reduce flood risk to the city of Exeter.

[Transparency data: Enforcement undertakings accepted by the Environment Agency](#)

Updated: Updated list of civil sanctions enforcement undertakings accepted by the Environment Agency between 1 February 2018 to 31 May 2018.

The government has allowed the Environment Agency access to powers to apply civil penalties, known as ‘Civil Sanctions’ for certain offences. The majority of civil sanctions applied so far are enforcement undertakings, volunteered under the producer responsibility legislation. The primary purpose of the enforcement undertaking is to allow the offender to restore and remediate any environmental damage they have caused. This is a list of cases which the Environment Agency has accepted a civil sanctions enforcement undertaking (EU) for environmental offences.

For more information, see the guidance on the [Environment Agency enforcement, sanctions and offences](#) page.

[Guidance: ETL product types: solar thermal systems and collectors](#)

Updated: Updated to reflect changes to the product categories on the Energy Technology List.

The ETL covers the following solar thermal systems and collectors:

- glazed flat plate solar collectors.
- evacuated tube solar collectors

See the [Energy Technology Product List](#) for the eligible products in this category, listed by brand name.

See the [Energy Technology Criteria List](#).

Guidance: ETL product types: heating, ventilation and air conditioning equipment

Updated: Updated in line with changes to the ETL criteria for this technology.

The leaflet explains the product types and the benefits of installing ETL-listed HVAC equipment.

See the [Energy Technology Product List](#) for the eligible products in this category, listed by brand name.

See the [Energy Technology Criteria List](#).