

# [Corporate report: Environment Agency corporate scorecard quarter four 2017 to 2018](#)

The Environment Agency has 12 corporate measures. These are:

- the water environment is healthier
- we protect people, the environment and wildlife by reducing serious pollution incidents
- we create new habitats
- we reduce the number of high risk illegal waste sites
- we reduce the risk of flooding for more households
- we maintain our flood and coastal risk management assets at or above the target condition
- we have a first class incident response capability
- we manage our money efficiently to deliver our outcomes
- we respond to planning applications within 21 days
- we reduce our carbon footprint
- we have a diverse workforce
- we provide a safe place to work

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## [Correspondence: eAlert: 16 July 2018 – Changes to the Felling Licence process](#)

### **Contents**

- Changes to the Felling Licence application process
- FC Agent Authority form (for supporting FL applications, legacy grant claims and legacy agreement amendments)

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## [Correspondence: eAlert: 5 July 2018 – Our website is moving to GOV.UK](#)

### **Contents**

- the new homepage

- website structure
  - redirects
  - Woodland Support pages for Countryside Stewardship customers
  - how you can submit feedback or a query
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## [Keep pastures like new](#)

A sheep expert at SAC Consulting, part of Scotland's Rural College (SRUC), has been taking livestock farmers through the principles of how to make the most of pasture quality.

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## [News story: Dry weather update – 17th July 2018](#)

The Environment Agency continues to urge people to follow water company advice and use water wisely during these hotter summer months to help manage demand and reduce the impact on the environment. United Utilities has announced a 'temporary use ban' which is likely to come into effect in early August for its customers in the North West.

Paul Hickey, head of water resources at the Environment Agency, said:

Over two very dry months, we have seen a rapid decline in reservoir levels in the North West and we support the announcement by United Utilities to manage water supplies by introducing household restrictions.

Across the rest of England, most groundwater supplies are at healthy levels and water companies have enough water to maintain supplies if resources are managed properly.

Many rivers around the country have dropped to lower levels than normal for this time of year, which can be damaging to wildlife. We have robust plans in place to respond to these pressures and have stepped up our incident response as well as regulation of those abstracting water to ensure the environment is protected.

We are meeting with affected groups including farmers to provide practical advice about conserving water and planning for prolonged dry weather. We encourage everyone to use water wisely to conserve

supplies and protect the environment.

During hot weather the Environment Agency works with water companies and other organisations to reduce the impacts of the hot weather on the environment. Steps include rescuing fish, responding to incidents, regulating water abstraction, advising businesses and farmers on water usage and monitoring for environmental impacts.

The Environment Agency also takes action to ensure water companies have made robust plans for managing water supplies, although water companies themselves would decide on proposing water restrictions.

If the public see fish gulping for air that could be because of reduced oxygen and river flows, please report it the Environment Agency incident hotline on 0800 80 70 60.

More detail on the current water situation is available on the Environment Agency's Creating a Better Place blog:

[Summer has started – what does that mean for the water situation in England?](#)