

EMSD urges public to stop using RSH extension unit (with photo)

The Electrical and Mechanical Services Department (EMSD) today (March 25) urged the public to stop using a model of RSH extension unit with the model number RSH-WT002.

The EMSD recently found that the extension unit does not comply with relevant safety regulations, in particular the undersized flexible cord of the extension unit, thus posing risks of overheating and fire hazard to users.

The product supplier, Deal Direct 2U Limited, has pledged to arrange for recalling the product. The public can call the supplier's customer service hotline at 3596 9887 for arrangements.

