

Electronic customs declaration required for mail containing goods destined for Indonesia to start from November 6

Hongkong Post announced today (November 1) that, according to the latest requirement of Indonesia Post, senders must submit an electronic customs declaration for sending mail containing goods (non-documents) to Indonesia with effect from November 6 (Monday).

The above requirement has already been put into effect for the posting of mail containing goods to a number of destinations including the Mainland, the member states of the European Union, the United Kingdom, the United States, Korea, Brazil, etc. The customs information required is largely the same as that currently provided in the paper declaration forms, which includes:

- sender's information;
- addressee's information;
- particulars of contents; and
- Harmonized System (HS) Code.

As reminded by Indonesia Post, all categories of mail containing goods that do not meet with the abovementioned requirement may be subject to delay or return. Senders should provide a return address on mail items. Items returned without return addresses will be destroyed. Postage will not be refunded for return or disposal as a result of such circumstances.

Hongkong Post has made available various channels, including online platforms (Easy PreCustoms, EC-Ship, My Speedpost and Post Now), the Hongkong Post mobile app and the Easy PreCustoms kiosk or tablet in all post offices, for senders to submit their electronic customs declarations. For details, please refer to Hongkong Post's website (www.hongkongpost.hk/en/other/2020/ecustoms/index.html).