

DSD to provide emergency and essential public services from tomorrow

In light of the latest developments of the COVID-19 epidemic, the Drainage Services Department (DSD) announced today (February 3) that starting tomorrow (February 4), except anti-epidemic related services, it will only maintain emergency and essential public services until further notice. These services include the 24-hour DSD Drainage Hotline (2300 1110), the inspection of drainage records and the handling of Sewage Charges/Trade Effluent Surcharge matters. Members of the public are advised to minimise their usage of the above services unless under emergency or necessary situations. The public is also advised that the handling time of the above services will be longer than usual. All enquiry phone lines and reception services will be suspended temporarily.

Starting tomorrow, the service hours for inspection of drainage records, and the offices at the four locations listed below which provide receipt and dispatch services, will only be on Monday to Friday, from 10am to noon and from 2pm to 4pm.

- 43/F, Revenue Tower, 5 Gloucester Road, Wan Chai, Hong Kong
 - 12/F, Kowloon Government Offices, 405 Nathan Road, Kowloon
 - 23/F, 1063 King's Road, Quarry Bay, Hong Kong
 - G/F, Western Magistracy Building, 2A Pok Fu Lam Road, Hong Kong
- (Deposit boxes will be available at the above four locations and at the gate of Sha Tin Sewage Treatment Works outside the opening hours for receiving documents.)

DSD facilities will continue to be closed for public visits and other educational purposes until further notice.