

## DSD to provide basic and limited public services starting tomorrow

In view of the latest developments of COVID-19, the Drainage Services Department (DSD) announced today (March 22) that it will maintain its emergency and essential public services and provide basic and limited public services to members of the public starting tomorrow (March 23) until further notice. These services include the 24-hour DSD Drainage Hotline, the inspection of drainage records and the handling of Sewage Charges/Trade Effluent Surcharge matters. The public are advised to minimise their use of the above services unless under emergency or necessary situations and note that the handling times of the above services will be longer.

Except for the 24-hour Drainage Hotline (2300 1110), all enquiry phone lines and reception services will be suspended temporarily. Inspection of drainage records, and receipt and dispatch services at the four locations below will be open on Monday, Wednesday and Friday from 10am to noon and from 2pm to 4pm:

- 43/F, Revenue Tower, 5 Gloucester Road, Wan Chai, Hong Kong;
- 12/F, Kowloon Government Offices, 405 Nathan Road, Kowloon;
- 23/F, 1063 King's Road, Quarry Bay, Hong Kong; and
- G/F, Western Magistracy Building, 2A Pok Fu Lam Road, Hong Kong.

Drop-in boxes will be available at the above four locations and at the gate of Shatin Sewage Treatment Works outside the opening hours to receive documents.

DSD facilities will also be temporarily closed for public visits and other educational purposes until further notice.