

DSD continues to provide basic and limited public services next week

In view of the extension of the special work arrangements for government departments, the Drainage Services Department (DSD) announced today (February 15) that it will continue to maintain its emergency and essential public services, and will provide basic and limited public services to members of the public next week (until February 23), including the 24-hour DSD Drainage Hotline, the inspection of drainage records and the handling of Sewage Charges/Trade Effluent Surcharge matters. The public are advised to minimise their usage of the above services unless under emergency or necessary situations. The public are also advised that the handling time of the above services would be longer than usual.

Except for the 24-hour Drainage Hotline (2300 1110), all enquiry phone lines and reception services will be suspended temporarily.

The opening hours for inspection of drainage records will be maintained on Monday, Wednesday and Friday, from 10am to noon and from 2pm to 4pm.

The number of offices which provide limited receipt and dispatch services will be reduced to the four locations below, with opening hours on Monday, Wednesday and Friday, from 10am to noon and from 2pm to 4pm:

- 43/F, Revenue Tower, 5 Gloucester Road, Wan Chai, Hong Kong
- 12/F, Kowloon Government Offices, 405 Nathan Road, Kowloon
- 23/F, 1063 King's Road, Quarry Bay, Hong Kong
- G/F, Western Magistracy Building, 2A Pok Fu Lam Road, Hong Kong

Deposit boxes will be available at the above four locations and at the gate of Shatin Sewage Treatment Works outside the opening hours for document reception.

DSD facilities will also be temporarily closed for public visits or other educational purposes until further notice.