

Driving test candidates must use "iAM Smart" or e-Cert (Personal) to access online Repeater Early Test Appointment Booking Service System from May 30

The Transport Department (TD) announced today (May 20) that to enhance the security and fairness of the Repeater Early Test Appointment Booking Service (RETAS) System for driving tests, from May 30, candidates who access the RETAS system to make an online reservation for a repeater early test appointment must first authenticate their personal identity by using "iAM Smart" or a valid e-Cert (Personal).

After successful reservation, candidates may visit the specified licensing office in person or send an authorised agent to make payment for the driving test form and confirm the appointment. If candidates have upgraded the account to "iAM Smart+" or possess a valid e-Cert (Personal), they may immediately pay the driving test form fee online and confirm the appointment after successful reservation.

The new measure can better ensure that repeater candidates access the online booking system themselves and reserve the repeater early test in their real names. This will help prevent the use of a computer programme to access the RETAS system, which makes it more difficult for other applicants to make an online reservation at the same time.

For information on registration for "iAM Smart", please visit the "iAM Smart" website (www.iamsmart.gov.hk). For information on e-Cert (Personal), please visit the Hongkong Post webpage (www.hongkongpost.gov.hk/product/ecert/type/per/index.html).

After implementation of the new measure, candidates may continue making reservation by telephone (2866 8148) via the Interactive Voice Response System of the RETAS.

The TD will closely monitor the implementation of the new measure and make timely review. For reservation details of the repeater early test appointment, please refer to the TD's website (www.td.gov.hk). For enquiries, please contact the TD's Driving Test Appointment Office on 2771 7723.