

Door-to-door specimen collection service for participants of Enhanced Laboratory Surveillance Programme for COVID-19 testing to extend

The Department of Health (DH) today (April 8) announced that two of the member companies of the Cyberport Startup Alumni Association, namely GoGo Tech Limited ("GOGO VAN") and HK PICK-UP LIMITED ("Pickupp") (hereafter "service providers"), will further extend its door-to-door specimen collection service for COVID-19 testing provided for Enhanced Laboratory Surveillance Programme of the DH's Centre for Health Protection (CHP).

Starting from April 14, service providers will provide door-to-door specimen collection service for patients who have been arranged with COVID-19 testing by private doctors under the Enhanced Laboratory Surveillance Programme.

The CHP will issue a letter to private doctors to provide details of the arrangement of the door-to-door specimen collection service.

Patients who have been arranged with COVID-19 testing by private doctors are free to choose to use the service by contacting the service providers and making their own direct payment. Upon receipt of a request from the patients concerned, one of the two service providers will collect their specimen bottles from the address they provided (except outlying islands and other remote areas, for details please refer to websites provided below) and drop them off at either the 13 designated clinics under the DH or the Public Health Laboratory Centre of the DH. The service providers will directly contact the individual and charge the latter a fee of \$100.

For service subscriptions and enquiries related to the two companies, please refer to the information below:

	GOGO VAN	Pickupp
Service Subscription	www.gogovan.com.hk/covid-19-testing-en/	hk.pickupp.io/en/blog/COVID-19-sample
General Enquiry	5681 4989 (hotline)	hk@pickupp.io

For more information about the service, please refer to the following link of the Cyberport Startup Alumni Association: www.csa.com.hk/blog/door-to-door-specimen-collection-service-news.

The DH also reminded members of the public that the 13 designated

clinics under the DH will remain open from 9am to 11am during the Easter holidays. Patients who have been arranged with COVID-19 testing by private doctors; persons undergoing compulsory home quarantine under the Compulsory Quarantine of Persons Arriving at Hong Kong from Foreign Places Regulation (Cap. 599E); and persons who have been to Hubei Province in the past 14 days arriving via land boundary control points (Shenzhen Bay Port and the Hong Kong-Zhuhai-Macao Bridge Hong Kong Port) and are undergoing compulsory home quarantine, can still arrange to submit their deep throat saliva sample during the above period.