

District Offices take initiative to contact people under home quarantine

Given that home quarantine may bring inconvenience to the people affected, the Home Affairs Department (HAD) and the District Offices have set up 37 telephone hotlines since the home quarantine arrangement for people returning to Hong Kong from Hubei was implemented by the Government on February 4. Details are set out as follows:

The District Offices have taken the initiative to contact some 200 Hong Kong residents who are required to stay at home for quarantine due to their return from Hubei, explaining to them the quarantine arrangements and providing support for them with relevant departments. Most of the residents contacted said they did not have any problem or special needs.

As of 6am today (February 8), the HAD and the District Offices had recorded nine cases requesting assistance, including the supply of food and daily necessities, social worker counselling support services and other assistance.

HAD provides hotline services for people staying on World Dream cruise ship

The 37 hotlines are also providing assistance to people on the cruise ship who are in need. As of 7am today, the HAD had received through the hotlines 47 requests, which were mainly requests by family members for arrangements to provide medicines and other resources to people on board as well as requests relating to catering on board. These requests have already been referred to relevant departments for follow-up. The District Offices, together with other departments, will continue to provide assistance to residents staying on board.

District Offices provide hotline services for Hong Kong residents returning from Mainland since February 8, 2020

The arrangement of 14-day home quarantine for Hong Kong residents returning from the Mainland has been implemented since midnight of February 8. As of 6am today, the HAD had recorded two cases seeking assistance for food and daily necessities respectively. The HAD will closely monitor the situation and further strengthen the services if necessary.

District Office hotlines:

Central and Western District	2852 4377	5516 7589
Eastern District	2886 6534	6278 0215
Southern District	2553 3130	9375 0772
Wan Chai	6157 3763	5175 3194

Kowloon City	2621 3400	9155 1767
Kwun Tong	2756 0665	6020 7078
Sham Shui Po	2150 8134	6105 7821
Wong Tai Sin	9617 0211	6416 0901
Yau Tsim Mong	2399 2139	2399 6949
Islands	6310 4691	6038 8325
Kwai Tsing	2494 4500	2494 4531
North District	2675 1600	6131 9976
Sai Kung	3740 5360	5569 6973
Sha Tin	2158 5388	5506 3470
Tai Po	2658 4040	3427 9087
Tsuen Wan	2414 2144	4610 3167
Tuen Mun	2451 3055	9848 2905
Yuen Long	2470 1119	2470 1129
Headquarters	2835 1473	