

Disbursement of second instalment voucher commenced today

The Government today (July 16) commenced the disbursement of the second instalment vouchers under 2023 Consumption Voucher Scheme (CVS) to eligible persons via the six stored value facility (SVF) operators. They will successively receive the relevant SMS notifications or mobile app push notifications.

Eligible Hong Kong permanent residents, new arrivals and people who come to live in Hong Kong through different admission schemes and to study in Hong Kong will be disbursed with vouchers of the following values:

	Hong Kong permanent residents or new arrivals	People who come to live in Hong Kong through different admission schemes and to study in Hong Kong
Existing eligible registrants (they have already been disbursed with first instalment vouchers on April 16)	\$2,000 (disbursed today)	\$1,000 (disbursed today)
New eligible registrants	\$3,000 (disbursed today) \$2,000 (to be disbursed on October 16)	\$1,500 (disbursed today) \$1,000 (to be disbursed on October 16)

For eligible existing registrants who receive both the first and second instalment vouchers through Octopus, if their cumulative "eligible spending" has reached \$3,000 by June 30, they will be disbursed with the second instalment, i.e. \$2,000 vouchers (Note), today. If the cumulative spending requirement is met afterwards, the relevant vouchers will be disbursed on the 16th of the following month, and the cumulative spending requirement has to be met by October 31 at the latest.

For people who chose to have their vouchers disbursed via AlipayHK, BoC Pay, PayMe from HSBC, Tap & Go and WeChat Pay HK today, the second instalment vouchers will expire on February 29, 2024. People who receive vouchers through Octopus should note that the voucher collection deadline is June 30, 2024.

The usage and coverage of second instalment vouchers are the same as in previous CVS. The spokesman reminded the public and merchants that consumption vouchers cannot be used for purposes other than local consumption or encashment. The Government and SVF operators will closely monitor the

usage of consumption vouchers. If any intended malpractices are identified, the Government will take appropriate action, including referring the cases to law enforcement agencies for follow-up.

The public may browse the apps and websites or call the following hotlines of the relevant SVF operators to enquire about how to use the vouchers, the value of the vouchers disbursed, unspent/available balance and expiry dates, etc.

- AlipayHK: 2245 3201
- BoC Pay: 3988 1822
- Octopus: 2969 5588
- Payme from HSBC: 2996 7288
- Tap & Go: 2888 0000
- WeChat Pay HK: 3929 1666

The public may visit the CVS website (www.consumptionvoucher.gov.hk) or call the hotline 18 5000 for enquiries if they have any questions about the Scheme.

Note: For persons who receive vouchers in half value (i.e. eligible persons who come to live in Hong Kong through different admission schemes and to study in Hong Kong) and have their eligible spending reached \$1,500, the second instalment voucher of \$1,000 will be disbursed today.