

# **Detailed guide: Access the public register for environmental information**

*Updated:* Updated link to access end of life vehicle authorised treatment facilities public register.

Use the links below to access the public register for:

- [Electronic Public Register homepage](#)
- [environmental permits for waste operations](#)
- [environmental permits for end of life vehicle authorised treatment facilities](#)
- [environmental permits for industrial installations](#)
- [environmental permits for discharge consents to water and groundwater](#)
- [environmental permits for radioactive substances](#)
- [waste carriers, brokers and dealers](#)
- [waste exemptions](#)
- [water quality exemptions](#)
- [scrap metal dealers](#)
- [enforcement actions](#)

## **Waste carrier, dealer and broker licences**

From 1 April 2016 for all waste carriers, dealers and brokers registration, please use the [Waste Carriers register](#)

## **Waste electrical and electronic equipment (WEEE)**

The Environment Agency hold the registers for WEEE:

- [EEE producers](#)
- [WEEE approved producer compliance schemes](#)
- [WEEE approved authorised treatment facilities and approved exporters](#)

## **Packaging and batteries**

We have public register information on the [National Packaging Waste Database](#).

## **Large raised reservoirs**

We also have public register information for the [register of large raised reservoirs](#).

## **Viewing public registers in Environment Agency**

## **offices**

The Environment Agency holds public register information in its local offices, either electronically or hardcopy. You can contact them using the Customer Contact Centre general enquiries details if you can't access the information you need online.

They will confirm if the information you want is available and where you can visit to access it. They can also advise if any information can be sent to you.

## **General enquiries**

National Customer Contact Centre  
PO Box 544  
Rotherham  
S60 1BY

Email  
[enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

Telephone  
03708 506 506

Telephone from outside the UK (Monday to Friday, 8am to 6pm GMT)  
+44 (0) 114 282 5312

Minicom (for the hard of hearing)  
03702 422 549

Monday to Friday, 8am to 6pm