

Delivery Arrangements of CuMask+[TM]

Hongkong Post's spokesperson today (May 10) said that the delivery of CuMask+™ would commence tomorrow (May 11), and advised the public to take note of the following salient points of the delivery arrangements.

Hongkong Post will arrange for door delivery of the daily CuMask+™ masks delivery orders received from the Government. HongKong Post targets to complete the despatch of daily delivery orders each day.

From today onwards, the Government will, based on daily despatch orders information, issue a Short Messaging Service (SMS) message with an item number to successful main registrants prior to door delivery. Within around two working days thereafter, door delivery by postmen in uniform will be arranged. If attempt of door delivery fails, Hongkong Post will issue a collection notification card to the addressee. From the second working day following the issue date of the notification card, the addressee or his/her agent may bring along the notification card, together with the required identity document stated thereon, and collect the item from designated post office.

Hongkong Post will not ask the addressee to collect the item from any location other than post office. If an item is not collected within 14 working days, it will be returned to the Government

The spokesperson reminded the public that Hongkong Post would neither notify them of the arrangements on delivery or collection through phone calls, emails, other instant messaging programmes or social platforms, nor ask for any personal information of them or their family members, and would not request them to make any replies either. Please stay vigilant against any counterfeit notification and refer to www.youtube.com/watch?v=lrXMSAUXbhE&feature=youtu.be to learn more about the details of delivery arrangements.

"We urge the public to report any suspected fraudulent notification to the Police and refrain from disclosing any of their personal information to others at will. For any queries, please refer to the Hongkong Post website at www.hongkongpost.hk," the spokesperson added.