

Delivery Arrangements for Second Round of CuMask+[TM]

â€‹Hongkong Post's spokesperson today (September 13) said that the delivery of CuMask+™ will commence tomorrow (September 14), and advised the public to take note of the following salient points of the delivery arrangements.

The main registrant will receive an SMS message, which comes with a tracking number before delivery of the mailed item. Hongkong Post will deliver the mask(s) to the address provided by the main registrant within three working days after the SMS is sent. If the registered address has an independent letter box of sufficient size, the postman will insert the mail item into the letter box. Otherwise, the postman will deliver it to the door. If an attempt at door delivery fails, Hongkong Post will issue a collection notification card to the addressee. The addressee or his/her agent may bring along the notification card, together with the required identity document stated thereon, to collect the item from the designated post office from the second working day following the issue date of the notification card.

Hongkong Post will not ask the addressee to collect the item from any location other than post office. If an item is not collected within 14 working days, it will be returned to the Government.

The spokesperson reminded the public that Hongkong Post will neither notify them of the arrangements on delivery or collection through phone calls, emails, other instant messaging programmes or social platforms, nor ask for any personal information of them or their family members, and will not request them to make any replies either. Please stay vigilant against any counterfeit notification.

"We urge the public to report any suspected fraudulent notification to the Police and refrain from disclosing any of their personal information to others at will. For any queries, please refer to the Hongkong Post website at www.hongkongpost.hk," the spokesperson added.