

Dedicated RAT reporting hotline for those living or working in areas with positive sewage signal will cease operation from tomorrow noon

The Government announced today (March 12) that the dedicated hotline for those living or working in areas with positive sewage signal to report their positive rapid antigen test (RAT) results will cease operation from tomorrow (March 13) noon.

The Government announced earlier that whoever tested positive by RAT should be considered as positive cases, be they were using kits distributed by the Government or on their own purchase. A dedicated platform namely the [Declaration System for individuals tested positive for COVID-19 using Rapid Antigen Test \(the Declaration System\)](#) was launched in parallel to allow people to register their positive result tested with RAT, thus enabling the Government to provide them with the most appropriate support. The hotline 2280 4772 serving those who reside or work in areas with positive sewage signal will hence cease operation from tomorrow noon onwards.

Those who reside or work in areas with positive sewage signal may, as for other members of the public, make use of the Declaration System which can be accessed via www.chp.gov.hk/ratp to declare their RAT positive result. Should there be any difficulties in using the online platform, they may call the automated system at 1836 119 to register their identification document and telephone number. The Centre for Health Protection of the Department of Health will subsequently contact them to finish the report procedure.

Members of the public may obtain anti-epidemic information and medical assistance through the COVID-19 Thematic Website (www.coronavirus.gov.hk), the 24-hour "StayHomeSafe" hotline (1833 019) set up by the Home Affairs Department, as well as hotline of the Hospital Authority (1836 115).