

[DBS launches 2021-22 business plan](#)

News story

The business plan focuses on the actions DBS will take over the next year, in line with our strategy.



The Disclosure and Barring Service (DBS) has launched its [business plan for 2021-22](#), which focuses on the actions we will take over the next year to support delivery of our [five-year strategy](#), which was published last year.

The business plan sets out an ambitious but realistic plan for the next twelve months, and includes a number of priorities, including:

- further performance improvements
- delivery of modernisation of our services, improving our processes for customers
- a strong focus on our People strategic objectives

The plan also highlights some of our achievements over the past year. 2020-21 was the first year on our strategic journey since launching our strategy, and despite the impact of the COVID-19 pandemic, we delivered good operational performance, and put detailed strategic plans in place for priority areas across the organisation.

Quality remains at the heart of the work we do at DBS, and everything we've detailed within the business plan is designed to improve our services and our decision-making, and continue to support us in our vision of making recruitment safer.

The business plan can be found [here](#).

A Welsh version of the business plan will be available shortly.

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