

DBS Customer Satisfaction Survey



The Disclosure and Barring Service (DBS) have launched a customer satisfaction survey. The survey will take approximately 8 to 10 minutes to complete, and gives customers the opportunity to provide feedback on DBS services.

Customer feedback allows us to identify potential improvements to services, and helps ensure that services are of a high standard.

All feedback received throughout the survey will be anonymised and kept confidential.

The survey can be found [here](#), and our Research Privacy Policy which details how your information may be used in line with GDPR, can be found [here](#).

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