

Customer service assistant employed by Housing Department's service contractor who works at Kwai Tsui Estate tests preliminarily positive for COVID-19

The Housing Department learned that a customer service assistant employed by its service contractor who works at Kwai Tsui Estate has been tested preliminarily positive yesterday (February 10) for COVID-19.

The customer service assistant is responsible for checking whether residents are using the "LeaveHomeSafe" mobile application, and measuring their body temperatures before they enter the Property Management Office of Kwai Tsui Estate. She last performed duties on February 9. She has been wearing face masks and observing relevant disease prevention measures at work.

The office had been thoroughly cleaned and disinfected in accordance with the guidelines of the Centre for Health Protection (CHP) of the Department of Health (DH). All staff working in the same office were recommended to take the COVID-19 test.

The Housing Department will continue to maintain close liaison with the CHP of DH and co-operate with its disease prevention measures and quarantine work.