

CSTB highly concerned about errors found in tickets of Coldplay: Music of The Spheres World Tour printed by Cityline

â€‹The Culture, Sports and Tourism Bureau (CSTB) today (March 22) is highly concerned about the errors in the printing of some of the tickets for Coldplay: Music of The Spheres World Tour by Cityline.

Upon learning the situation, the CSTB requested Cityline to handle it swiftly and properly, to ensure that the experience of ticket holders would not be affected.

The CSTB learnt that Cityline has provided several remedial measures, including adding ticket exchange locations in Hong Kong and the Mainland, extending the ticket exchange time period until the performance commences, and refunding the handling fees to affected ticket holders, so as to respond to the requests by those affected.