

Cross-Harbour Tunnel to implement HKeToll from 5am on July 23 (with photo)

The Transport Department (TD) reminded the public today (July 20) that the HKeToll will be implemented in the Cross-Harbour Tunnel from 5am this Sunday (July 23). Motorists can drive through the toll plaza and pay tunnel tolls using HKeToll without having to stop or queue at toll booths for payments. All manual toll booths and Autotoll lanes will be cancelled.

To tie in with the implementation of the HKeToll, temporary traffic arrangements will be implemented in phases in the vicinity of the Cross-Harbour Tunnel starting from 1am on July 23. Both directions of the Cross-Harbour Tunnel and its connecting roads will be closed from 4am to 5am on July 23. During the closure of the Cross-Harbour Tunnel, nine overnight franchised bus routes (Route Nos. N11, N118, N121, N122, N170, N171, N182, N373, N368) and one overnight green minibus route (Route No. 49S) will be diverted via the Eastern Harbour Crossing or the Western Harbour Crossing. The traffic and transport arrangements are in Annex 1 and Annex 2.

As of July 19, about 800 000 vehicle tags had been issued, accounting for about 97 per cent of licensed vehicles in Hong Kong, of which about 85 per cent had opened HKeToll accounts. The HKeToll collected tolls of about 200 000 vehicle trips on an average per day at Tsing Sha Control Area, Shing Mun Tunnels and Lion Rock Tunnel. With the progressive implementation of the HKeToll in government tolled tunnels this year, the TD once again appealed to vehicle owners to complete the three steps for HKeToll service as soon as possible: (1) install a vehicle tag, (2) open an HKeToll account and (3) set up an automatic payment means, so as to fully enjoy the convenience of the HKeToll.

If vehicle owners need assistance, they can browse the HKeToll website, call the 24-hour customer service hotline 3853 7333, or visit the four customer service centres, four service outlets, government car park service counters, and consultation counters located at designated MTR stations and Home Affairs Enquiry Centres in the District Offices. The locations and service hours of the facilities are shown in Annex 3.

Following the Cross-Harbour Tunnel, the Government plans to implement the HKeToll at the Western Harbour Crossing and the Eastern Harbour Crossing in August. Details will be announced separately.

