

“Cross-boundary Health Record” and “Personal Folder” functions of eHealth to be extended to two dental institutions under Elderly Health Care Voucher Greater Bay Area Pilot Scheme starting from this Thursday

The Health Bureau (HHB) announced today (December 17) that the functions of the "Cross-boundary Health Record" and "Personal Folder" in the eHealth mobile application (eHealth App) will be extended to the two dental institutions in Shenzhen under the Elderly Health Care Voucher Greater Bay Area Pilot Scheme, namely, Shenzhen C.K.J Stomatological Hospital (CKJSH) and Dental Bauhinia Specialty Service Center (Shenzhen)/Dental Bauhinia General Care Center (Shenzhen) starting from this Thursday (December 19). In other words, the two functions will fully cover all medical institutions providing integrated services and dental services under the Pilot Scheme starting from the day after tomorrow, with a view to enhancing the continuity of medical care for Hong Kong citizens through facilitating their secure and convenient use of electronic health records (eHRs) across the boundary.

Starting from this Thursday, eligible elderly persons who plan to use Elderly Health Care Vouchers to seek medical consultations at the two aforementioned dental institutions can apply for their eHRs deposited in eHealth over the past three years through the "Cross-boundary Health Record" function in advance. Upon verification of an elderly person's authorisation, a "File QR Code" and "Password QR Code" will be sent to the elderly person via the eHealth App. Healthcare professionals can then access and browse the relevant eHRs by scanning the two QR codes presented by the elderly person at the time of consultation at relevant dental institutions to assist in diagnoses and treatment. The verification of applications and preparation for eHRs take no more than 24 hours. Elderly persons should submit their applications one day prior to their consultations at the relevant dental institutions to ensure that their eHRs will be ready for use at the time of the consultations.

Moreover, elderly persons can deposit medical-related records obtained during consultations received in medical institutions outside Hong Kong into their eHealth personal accounts through the "Personal Folder" function to facilitate storage and use of personal medical-related records obtained in and outside Hong Kong, including access by authorised healthcare providers in Hong Kong through eHealth during follow-up consultations.

The HHB has already set up support stations at the Shenzhen New Frontier United Family Hospital (NFUFH) and CKJSH to assist Hong Kong citizens in better understanding how to use the relevant functions. Citizens may visit

the [eHealth thematic website](#) for more information.

The Government piloted the new "Cross-boundary Health Record" and "Personal Folder" functions of the eHealth App at the University of Hong Kong-Shenzhen Hospital in July this year; and extended the functions to the First Affiliated Hospital, Sun Yat-sen University; Zhongshan Chen Xinghai Hospital of Integrated Traditional Chinese and Western Medicine; Nansha Division of the First Affiliated Hospital, Sun Yat-sen University; Dongguan Tungwah Hospital; and NFUFH under the Pilot Scheme from September. The feedback has been positive. Taking into account the implementation experience, the Government will further streamline the workflow and enhance the user experience in a bid to support citizens' cross-boundary healthcare needs in a more effective manner.