

Crime news: secure file exchange 'sign-up' guidance available

News story

We have new guidance and advice about our secure file exchange platform for the online transfer of information and documents.



Secure file exchange is already being used widely for crime billing work and we're encouraging providers to register now to prepare for further rollouts.

New guidance is available on GOV.UK with resources and information to help you understand the platform.

What is secure file exchange?

The platform allows for the secure submission of large files, discs or USB sticks through the platform instead of post or email.

Who is using it now?

Providers are currently able to upload files and evidence in support of the following crime billing areas:

- Advocates Graduated Fee Scheme
- Litigators Graduated Fee Scheme
- Criminal Cases Unit – Special Preparation
- Criminal Finance – CRM7, 18 and 18A claims)

The plan is to bring more areas of work on board, which is why we need all crime providers to register so they can access the system.

How do I register?

Guidance on how to register and access support is available on our Secure File Exchange page on GOV.UK.

You can also find browser recommendations and contact points depending on your area of work.

Further information

[Secure file exchange](#) – for guidance and advice on the platform

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