

Crime news: Rossendales now known as Marston Holdings

Our Crown Court collections and enforcement agent is now known as Marston Holdings instead of Rossendales.

Why is this important?

You need to be aware that:

- all LAA automated letters and LAA templates will use the name Marston Holdings when referring to the collections and enforcement agency or debt recovery company
- online payments will in future need to be made on the Marston Holdings website

How do clients contact Marston Holdings?

1. www.marstonholdings.co.uk is where to go for online payments. Once on the home page go to 'make an online payment' and then click 'Legal Aid Agency' payments on the dropdown menu
2. complaints@marstongroup.co.uk – for any complaints in client dealings with Marston Holdings

Why is this happening now?

Marston Holdings have decided to change the name of Rossendales along with those of a number of other companies as part of their corporate branding strategy.