

# COVID-19: DBS Contact Centre has closed temporarily

Due to an ongoing issue following the coronavirus outbreak, the DBS Contact Centre will be closed temporarily while we deep clean the space.

We will be in constant review of the situation and aim to reopen the Contact Centre as soon as possible. All updates will be communicated via GOV.UK and Twitter.

If you have a general enquiry while the Contact Centre is temporarily unavailable, you can still contact DBS via:

You can track your application online:

- Online tracking for basic DBS checks, [here](#)
- Online tracking for standard and enhanced DBS checks, [here](#)

A variety of guidance can also be found across GOV.UK: