

Coronavirus advice for Companies House customers, employees and suppliers



At Companies House, our priority is to protect the welfare of our employees.

In response to the potential spread of the virus, we're following Public Health England guidelines. The situation is dynamic and could change quickly, so we're preparing for a number of scenarios.

Access to our offices

There are restrictions to public access to our offices and the delivery of paper documents.

If you're filing documents with us, it's quicker and easier to use our online services. You can:

Edinburgh

Our Edinburgh office is now closed to the public. Please deliver any paper documents to the Companies House letterbox next to the office building.

London

Our London office will close to the public from 5pm today (Tuesday 17 March 2020). There is no letterbox at the office – you must send all mail directly to our Cardiff office:

Companies House
Crown Way
Cardiff
CF14 3UZ
Cardiff

Same day services

We will suspend all our same day services from 3pm today (Tuesday 17 March 2020) until further notice. Any orders currently being processed will be completed and posted out to customers.

Suppliers

Do not send us paper invoices by post. You should email your PDF invoices to accountspayable@companieshouse.gov.uk – this will help us to continue processing your invoices while we're working remotely.

Stay up to date

For the latest information and updates:

More information

[Coronavirus: if your company cannot file accounts with Companies House on time](#)

[Coronavirus \(COVID-19\): UK government response](#)

[COVID-19: guidance for employers and businesses](#)

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1. 17 March 2020

Closures to Edinburgh and London office and same day services suspended.

2. 17 March 2020

Information for suppliers sending us invoices.

3. 12 March 2020

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